

COOKIE POLICY

Last updated 28/11/2023

INTRODUCTION

VitalHub UK ("we" or "us" or "our") may use cookies, web beacons, tracking pixels, and other tracking technologies when you visit our website vitalhub.uk, including any other media form, media channel, web applications, mobile applications, or mobile website related or connected thereto (collectively, the "site") to help customise the site and improve your experience.

We reserve the right to make changes to this Cookie Policy at any time and for any reason. We will alert you about any changes by updating the "Last Updated" date of this Cookie Policy. Any changes or modifications will be effective immediately upon posting the updated Cookie Policy on the site, and you waive the right to receive specific notice of each such change or modification.

You are encouraged to periodically review this Cookie Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Cookie Policy by your continued use of the site after the date such revised Cookie Policy is posted.

USE OF COOKIES

A "cookie" is a string of information which assigns you a unique identifier that we store on your computer. Your browser then provides that unique identifier to use each time you submit a query to the site. We use cookies on the site to, among other things, keep track of services you have used, record registration information, record your user preferences, keep you logged into the site, facilitate purchase procedures, and track the pages you visit. Cookies help us understand how the site is being used and improve your user experience.



TYPES OF COOKIES

The following types of cookies may be used when you visit the site:

Advertising Cookies

Advertising cookies are placed on your computer by advertisers and ad servers in order to display advertisements that are most likely to be of interest to you. These cookies allow advertisers and ad servers to gather information about your visits to the site and other websites, alternate the ads sent to a specific computer, and track how often an ad has been viewed and by whom. These cookies are linked to a computer and do not gather any personal information about you.

Analytics Cookies

Analytics cookies monitor how users reached the site, and how they interact with and move around once on the site. These cookies let us know what features on the site are working the best and what features on the site can be improved.

Our Cookies

Our cookies are "first-party cookies" and can be either permanent or temporary. These are necessary cookies, without which the site won't work properly or be able to provide certain features and functionalities. Some of these may be manually disabled in your browser but may affect the functionality of the site.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie	Name	Purpose
Java session cookie	JSESSIONID	The JSESSIONID cookie is used as a session cookie which enables the website
		to store serialised data which is used to establish a user session and to pass state data via this temporary cookie.
		data via this temporary cookie.



Google analytics (_g*)	_ga, _gat, _gid	Used by google analytics to distinguish
		users and provide analytics data related
		to user's navigation within our products
Mapbox	_mkto_trk,	Support providing mapping feature by
	ajs_*	temporarily retaining IP addresses for
		security and accounting purposes.

Personalisation Cookies

Personalisation cookies are used to recognise repeat visitors to the site. We use these cookies to record your browsing history, the pages you have visited, and your settings and preferences each time you visit the site.

Security Cookies

Security cookies help identify and prevent security risks. We use these cookies to authenticate users and protect user data from unauthorised parties.

Site Management Cookies

Site management cookies are used to maintain your identity or session on the site so that you are not logged off unexpectedly, and any information you enter is retained from page to page. These cookies cannot be turned off individually, but you can disable all cookies in your browser.

Third-Party Cookies

Third-party cookies may be place on your computer when you visit the site by companies that run certain services we offer. These cookies allow the third parties to gather and track certain information about you. These cookies can be manually disabled in your browser.

CONTROL OF COOKIES

Most browsers are set to accept cookies by default. However, you can remove or reject cookies in your browser's settings. Please be aware that such action could affect the availability and functionality of the site.



PRIVACY POLICY

For more information about how we use information collected by cookies and other tracking technologies, please refer to our Privacy Policy <u>CLICK HERE</u>. This Cookie Policy is part of and is incorporated into our Privacy Policy. By using the site, you agree to be bound by this Cookie Policy and our Privacy Policy.

CONTACT US

If you have questions or comments about this Cookie Policy, please contact us at: VitalHub UK Ltd 2 Stone Buildings Lincoln's Inn London WC2A 3TH

- T: 02033 976626
- E: shrewdsupport@vitalhub.com